



UNIFORM SHOP REFUND & EXCHANGE POLICY

REFUNDS AND EXCHANGES ON NEW ITEMS

- Be returned within 30 days of purchase
- Be accompanied by the original receipt
- Be in original condition: Not washed, worn or named; all tags attached (where applicable)
- Exchanges on performance shirts, pants and dresses are subject to stock availability

NO REFUNDS OR EXCHANGES

- Leggings and scrunchies (for hygiene reasons)
- Second-hand items
- House Colour Shirts

PRE-ORDER ITEMS

- No refunds are available on pre-order items
- No exchanges on Senior Polos

FAULTY ITEMS

- Faulty items may need to be left with the Uniform Shop while we follow up with the manufacturer for assessment and resolution.

The Indoороopilly State School P&C Uniform Shop reserves the right to refuse a refund or exchange where the above conditions are not met.

This policy applies to purchases made on or after 1 July 2026.